Motivation
Comments posted on tutorials contain valuable information:
• assistance for completing the tutorial
• alternative methods
• etc.
We are exploring features to increase the visibility of these comments.

Future Work
• Use natural language understanding to parse comments
• More flexible and dynamic categories
• Use the pins to share more in-depth information about a step

Pilot Study -- Method
• Eight participants
• Completed two tutorials:
  • one with the basic interface
  • one with the Tagged Comments interface
• Comments contained missing tutorial details

Initial Study Observations
Tagged Comments Interface
Used the pins near difficult steps
Used the filter if no pins available
No participant looked through all comments at once

Basic Interface
Searched for comments by key word
Skimmed through the comments
Most gave up looking for help

Users may choose to pin their comments anywhere in the tutorial
Readers can click on a pin to view comments relevant to that portion of the tutorial